

TERMS & CONDITIONS

These Terms & Conditions are intended to ensure clarity, fairness, and a harmonious experience for all guests at arthvilas. By confirming a reservation or staying at the property, guests acknowledge and accept the following.

GENERAL CONDUCT & USE OF PROPERTY

arthvilas is a space curated for stillness, safety, and mindful living. Guests are expected to conduct themselves with respect toward fellow guests, staff, animals, and the surrounding environment. Guests are also responsible for the conduct of any accompanying visitors or invitees. To preserve the character of the retreat and ensure safety, alcohol consumption, smoking, and the use of open flames are not part of life at arthvilas. Guests are requested to observe local customs and the sensitivities of the Gau Shala setting that surrounds the property. In rare instances where behaviour significantly disrupts the spirit of the retreat or compromises safety, arthvilas reserves the right to respectfully discontinue services or a stay, should it become necessary.

CHECK-IN & CHECK-OUT

Standard check-in time is 2:00 PM, and check-out time is 10:00 AM. Requests for early check-in or late check-out may be accommodated subject to availability and, where applicable, an additional charge.

BOOKING CHANGES BY ARTHVILAS

On rare occasions, such as unexpected maintenance or circumstances affecting the property, arthvilas may need to modify or cancel a reservation. In such cases, guests will be offered an alternative date or a full refund of amounts paid. arthvilas is not responsible for indirect or consequential losses arising from such changes.

FORCE MAJEURE

arthvilas shall not be held responsible for delays or inability to fulfil obligations due to events beyond reasonable control, including but not limited to natural events, government actions, strikes, or other force majeure circumstances. In such situations, resolutions will be approached in good faith and in accordance with applicable local regulations.

THIRD-PARTY BOOKINGS

Reservations made through third-party platforms or travel agents are subject to these Terms & Conditions in addition to any platform-specific requirements. In the event of any inconsistency, the policies published by arthvilas shall prevail.

INTELLECTUAL PROPERTY

All content, imagery, design elements, concepts, and written material associated with arthvilas, whether on the website, in print, or on digital platforms, are proprietary and may not be reproduced, distributed, or used without prior written consent.

LIMITATION OF LIABILITY

While every reasonable measure is taken to ensure a safe and comfortable stay, arthvilas shall not be liable for indirect, incidental, emotional, spiritual, or consequential damages arising from a guest's stay or use of the property, except where liability is established under applicable law.

INDEMNITY

Guests agree to indemnify and hold harmless arthvilas from any claims, damages, or liabilities arising from misuse of the property, violation of these Terms & Conditions, or unlawful conduct by the guest or their invitees.

AMENDMENTS

arthvilas reserves the right to update these Terms & Conditions from time to time. Any changes will be published on the official website, and guests are encouraged to review them prior to booking.

SEVERABILITY

If any provision of these Terms & Conditions is found to be invalid or unenforceable under applicable law, the remaining provisions shall continue in full force and effect.

JURISDICTION

These Terms & Conditions are governed by the laws of Rajasthan, India. Any disputes arising shall be subject to the jurisdiction of the local courts.

Our policies are designed to be clear, fair, and considerate, allowing us to prepare each stay with care while offering transparency to our guests. Deposit and cancellation timelines help balance this mutual commitment. Refunds are not applicable for late cancellations or no-shows, particularly during peak periods. Personal information is treated with discretion and safeguarded with care. By confirming a reservation, guests acknowledge and accept these terms, along with the shared courtesies that guide life at arthvilas.